



ThedaCare™

Discrimination is Against the Law.

ThedaCare, Inc. and its affiliated entities (collectively “ThedaCare”) comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. ThedaCare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

ThedaCare:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Jenna Walker, interim Grievance Coordinator. If you believe that ThedaCare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Jenna Walker, Associate General Counsel
225 Memorial Drive
Berlin, WI 54923
Phone: 920-361-1313
Fax: 920-361-5579
Email: jenna.walker@thedacare.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Jenna Walker is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019 or 1- 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.